Weekend Classes
You will attend classes on one or two weekends per month. The convenient schedule helps you avoid major disruption to your work and family.

16 Months
The efficiency of earning your master’s in 16 months will save you time and money.

Increase your earning potential
According to the U.S. Bureau of Labor Statistics, community service manager positions will increase by 10 percent over the next 10 years, faster than the national average for all occupations. Employment growth will be driven by increases in the elderly population, and increases in demand for substance abuse treatment and mental health and health-related services.

Support for Adults
Get the academic support you need as an adult from attentive faculty who have experience with teaching adults, and from staff members at the Academic Success Center at your campus.

Tailored for Leadership in Human Services
This program is specifically designed for leaders in the field of human services, and all courses reflect this. Required courses like Fiscal Management and Program Evaluation are designed with the human service manager in mind, as are electives in areas such as grant writing and board development.

An Affordable Degree
The combination of an accelerated format and affordable tuition make this a surprisingly affordable program. Plus, our knowledgeable staff are available to help you navigate the financial aid process.

Web-enhanced Classroom
Enrich your learning and résumé with an online classroom component that will strengthen the skills you need as a professional in the field. Effective leaders need to have excellent communication skills, which today includes online and digital communication skills.

Student Projects
A hallmark of our program, graduate students work with community partners to identify and research pressing issues within the community. You will focus on an issue that you find important, and present a sustainable resolution.

National and Regional Recognition
Get connected with local, regional, and national organizations, such as the YMCA, with which Springfield College and its School of Professional and Continuing Studies, have articulation agreements and partnerships.

Outstanding Faculty
Learn from exceptional faculty members whose experiences include leadership in nonprofit and public organizations.

There is a regional campus near you.
For more detailed information, visit springfield.edu/pcs, call (800) 727-0004, or contact the regional campus that you are interested in attending.

Regional campuses

<table>
<thead>
<tr>
<th>Campus</th>
<th>City, State</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boston, Mass.*</td>
<td>Tustin, Calif.</td>
<td>(714) 368-0630, (888) 316-518</td>
</tr>
<tr>
<td>Charleston, S.C.*</td>
<td>Springfield, Mass.*</td>
<td>(413) 748-3204, (800) 727-0004</td>
</tr>
<tr>
<td>Houston, Texas</td>
<td>Tampa, Fla.</td>
<td>(813) 626-3831, (800) 724-2778</td>
</tr>
<tr>
<td>Milwaukee, Wis.</td>
<td>Wilmington, Del.</td>
<td>(302) 658-5720, (800) 506-9270</td>
</tr>
</tbody>
</table>

* Campuses with Organizational Management and Leadership Concentration
The support that I received from the faculty and students was amazing. The result is New Horizons, which has become integral to the human services network in [my community]. It took determination and focus, but my knowledge and credentials made it possible.

Felicita Lopez, MS'12, Founder, New Horizons Family Community Center

Transform your organization.

Perhaps you’ve been a direct care provider, or a case manager, for a community organization for a dozen years. Maybe you administer paperwork and support the senior leaders of a nonprofit or public agency. You’ve seen what a dedicated group of staff are capable of, and you’ve seen good work lead to meaningful change for the people and neighborhoods your agency serves. You believe that with relevant training and with a degree in hand, you too, could contribute more fully to such a team. Maybe even lead.

Match your talents with the right credentials.

Have you been passed over for a promotion, knowing that you were better qualified than those who were interviewed, perhaps even those who got the job? Earning your master’s degree may be your solution.

This Master of Science in human services with a concentration in organizational management and leadership prepares you to lead your organization, and to have greater impact on the people and communities you care so much about.

Our master’s degree in human services with a concentration in organizational management and leadership prepares you for careers in the following:

- Directors of community-based human service agencies
- Managers or supervisors in nonprofit agencies, government agencies, or public agencies
- Founders of nonprofit agencies or other 501(c)(3) organizations
- Practitioners in direct service, consultant agencies, or organizational administration

Recent projects conducted by our organizational management and leadership concentration students include:

- “Effect of Stress on Professionals in Helping Professions”
- “Barriers Women Face when Seeking Substance Abuse Services”
- “Measuring Youth’s Sense of Belonging in After School Programs”
- “Promoting Continuing Education in the Latino Community”
- “The Impact of Effective Governance on a YMCA”

Organizational Management and Leadership Concentration Curriculum

<table>
<thead>
<tr>
<th>Required Courses (56 credits total)</th>
<th>Sample Elective Courses (4 credits required)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leadership: A Lifelong Journey</td>
<td>• Grant Writing</td>
</tr>
<tr>
<td>Strategic Planning</td>
<td>• Conflict in the Workplace</td>
</tr>
<tr>
<td>Program Evaluation</td>
<td>• Board Development for Nonprofit Organizations</td>
</tr>
<tr>
<td>Building Multicultural Communities and Organizations</td>
<td>• Marketing and Public Relations for Nonprofit Organizations</td>
</tr>
<tr>
<td>Fiscal Management</td>
<td>• Planning and Implementation</td>
</tr>
<tr>
<td>Staff, Supervision, and Human Resource Management</td>
<td>• Power and Accountability</td>
</tr>
<tr>
<td>Ethical Competence</td>
<td>• Current topics in Human Service Administration</td>
</tr>
<tr>
<td>Advocacy and Policy Analysis</td>
<td>• Contradictions of Human Service Administration</td>
</tr>
<tr>
<td>Economics and Social Change</td>
<td>• Issues in Law Enforcement Practice and Policy</td>
</tr>
<tr>
<td>Organizational Change and Development</td>
<td>• Clinical Issues in Criminal Justice</td>
</tr>
<tr>
<td>Graduate Project I, II, III, and IV (one each term)</td>
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</tr>
</tbody>
</table>

To graduate, students must earn a total of 36 credits. All courses include an online component that allows students and instructors to remain in contact between sessions by continuing class discussions and providing additional learning resources.

Springfield College is a well-respected, regionally accredited, nonprofit institution of higher learning.

Unlike many institutions of higher education, Springfield College offers the combination of regional accreditation by the New England Association of Schools and Colleges, consistent ranking in the top tier of “Best Regional Universities—North Region” by U.S. News & World Report, and a mission dedicated to the greater good, rather than profit. As a private, nonprofit institution, our mission focuses on educating the whole person in spirit, mind, and body for leadership in service to others.

Master of Science in Human Services, Concentration in Organizational Management and Leadership